

ATTENTION ALL VISITORS FOR VIDEO VISITATION

Bexar County Jail
Video Visitation

- The Video Visitation Center is located at 222 S. Comal, 2 blocks south of the Main Jail
- It is open: Saturday and Sunday 7:00 a.m. – 4:00 p.m. Monday, Tuesday, and Wednesday 12:00 p.m. – 9:00 p.m. Thursday and Friday 9:00 a.m. – 5:00 p.m. **only to register, schedule or cancel visits.**

Rules

Please read all of the rules completely prior to moving forward – Not knowing the rules will not be accepted as an excuse for not following them. Disobeying any rule may result in you being banned from visiting detainees or criminal charges being pursued when applicable.

- Visits are a privilege.
- All visits are subject to monitoring and recording.
- All visits must be scheduled 24 hours prior to the appointment or up to 1 week in advance.
- Inmates may receive (2) twenty minute visits per week; the week starts on Sunday
- Minor children (16 years or younger) may any visitation day effective February 5, 2018.
- **No more than (2) Adults and (1) minor child or (1) Adult and (2) minor children per visit.**
- **When scheduling a visit, list the correct number of children and adults, no substitutions may be made the day of the visit.**
- **The person scheduling the visit is considered the primary visitor and must be present at the time of check in and for the visit.**
- **A visitor can only visit the same inmate once per day.**
- All cancelations should be completed 24 hours in advance of the visit or it may count as a completed visit.
- Repeat cancelation or no show will be subject to evaluation and possible suspension of visits.
- Visitors may be subject to a criminal warrants check.
- Visits will last 20 minutes.
- Please be advised if an inmate is in ANY program (at court, on trustee assignments, attorney visits, Bible studies, Chemical Dependency etc.), they are NOT eligible to receive the visit at that time. Please schedule your visits around the inmate's program schedule.
- Visitors should arrive 30 minutes prior to appointment to check in but no more than 1 hour due to limited seating in the Video Visitation Center.
- Visitors arriving late for a visit will have the visit cancelled and be advised to reschedule the visit for another day. Late means the visitor is not seated at the visitation monitor when the visit connects.

- All visitors 17 years or older, must be registered and possess a valid government issued photo ID, such as a driver's license, State ID card, or Military Issued ID. **Texas Dept. of Criminal Justice identification card is not accepted.**
- Appropriate dress is required at all times, such as but not limited to:
 - Appropriate footwear must worn, no bedroom slippers.
 - Skin tight / Form fitting clothes are not allowed.
 - Any clothing or other items displaying gang-related symbols, themes or colors are prohibited.
 - Any clothing containing vulgar or objectionable language or images are prohibited.
 - All visitors must wear undergarments at all times.
 - No torn jeans with exposed skin above the knee allowed.
 - No hats are to be worn in the Video Visitation Center, unless for medical or religious reasons.
 - No pajamas.
 - All buttons, snaps, and zippers will remain fastened.
 - No see through clothing allowed.
 - No tank tops or sleeveless or low neckline shirts/blouses or shirts/blouses that expose midriff. All shirts/blouses must be up to collarbone area.
 - No clothing that exposes the breast/chest area, genitals, or buttocks.
 - No clothing by design, or by the manner in which it is worn, allows the anatomical detail of body parts to be clearly viewed (e.g., clothes with holes in inappropriate places, or excessively tight clothing).
 - No skirts, dresses, or shorts more than 3" above the center of the knee in length when standing. This applies to all visitors regardless of age.
 - Video Visitation Supervisor is the final authority in determining appropriate dress.
- Visitors and inmates must remain seated at all times during the visitation session. Small children, three (3) years old and younger, must remain on the visitor's lap at all times.
- Any inappropriate activity will result in termination of your session to include communicating with an inmate the visitor is not scheduled to visit.
- Visitors involved in the following are subject to have visitation privilege suspended for a minimum of 30 days and up to a permanent visitation ban:
 - Visitors that create a disturbance or disruption in the visiting process.
 - Visitors appearing under the influence of drugs or alcohol.
 - Visitors that refuse to show sufficient identification.
 - Visitors that act in an inappropriate manner during their visitation.
- The visitation schedule may be cancelled or altered on county appointed holidays or for safety / security reasons.
- **Staff can deny, change, or cancel a visit at any time at their discretion.**
- Bringing firearms, explosives, alcoholic beverages, narcotics or any controlled substances including marijuana into this facility is a crime and cause for arrest.

- Visitors are not allowed to carry cameras, tape recorders, purses, bags, diaper bags, backpacks, brief cases, cell phones, any electronic device, tobacco products or smoking paraphernalia into the Video Visitation Center.
- Coin operated storage lockers are available for \$1.00; **no change is available at the Video Visitation Center.**
- No food, beverages, or gum in the Video Visitation Center.
- No loitering at the Video Visitation Center.
- Only persons with a scheduled visit or using scheduling kiosks are allowed in the Video Visitation Center.
- No Minors/Children shall be left unattended.
- Each visitation session will show a timer to display remaining time.
- After your visit has ended your connection will automatically terminate.
- Any violation is subject to suspension up to a permanent ban.
 - Video Visitation Supervisor is the final authority in determining appropriate consequence for the infraction.