Bexar County Earns Texas Association of Counties' Best Practices Award

Association recognizes County Clerk Lucy Adame-Clark's 'Records on the Run' initiative

The Texas Association of Counties (TAC) has named Bexar County a 2020 County Best Practices Award recipient for its "County Clerk's Office Straight to You! Records on the Run" program.

The first-of-its-kind mobile satellite office, established as part of County Clerk Lucy Adame-Clark's community outreach efforts, allows Bexar County residents to record, register, buy or request copies of vital documents such as military discharge papers, assumed business names, real property records or marriage licenses without having to drive through traffic to get downtown or pay downtown parking prices.

"It is really humbling to be receiving this award with my team who have all contributed to the success of this project," Adame-Clark said. "Records on the Run not only allows the public to record documents or obtain copies, but it also allows us to keep the public informed of the various services our office has to offer.

"Another positive attribute is engaging in economic development by providing services to the community, business owners and real property owners," Adame-Clark said.

Using existing resources and working with other county officials, businesses, senior centers, VFW posts and various organizations, Adame-Clark initially planned to provide mobile services twice a month. But the program's quick success and popularity has allowed the County Clerk's Office to add a customized van and schedule several outings a month around Bexar County. Five stops are on November's calendar, for example.

"Bexar County's Records on the Run program exemplifies the dedication Texas counties have for serving the public," TAC Executive Director Susan M. Redford said. "We hope this award inspires similar creative efforts to bring important services out into the community."

Bexar County is one of six Texas counties selected to receive a TAC 2020 County Best Practices Award. A TAC representative will present the award during Bexar County's Commissioners Court meeting on Dec. 1.

Every other year, TAC's County Best Practices Awards Program recognizes noteworthy innovations and solutions that increase efficiency, improve operations or overcome obstacles facing county governments. These innovations
and solutions help Texas counties better serve their residents. The best of them also serve as models that other counties can shape to fit their particular needs.

For more information about Records on the Run, call the Bexar County Clerk's Office at (210) 335-2106 or visit www.bexar.org/countyclerk.

Learn more about TAC's County Best Practices Awards Program at www.county.org/bestpractices.

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The Texas Association of Counties was established in 1969 to provide services to Texas counties and to promote the value of county government statewide. TAC is the representative voice for all 254 Texas counties and county officials. Through TAC, counties communicate the county perspective to state officials and the citizens of Texas.