

## Mission Statement

To deliver user -friendly video visitation services and conduct operations in compliance with state mandates ◊ To maintain a customer focused operation for the citizens of Bexar County ◊ To provide a safe environment for staff and public ◊ To maintain effectiveness, efficiency and fiscally responsibly and accountability to the citizens of Bexar County through the continuous assessment of operational processes ◊ To deliver services with respect, professionalism and integrity

## Core Values

INTEGRITY

RESPECT

ACCOUNTABILITY

PROFESSIONALISM

## Bexar County Sheriff's Office Video Visitation Center

222. S Comal Street

San Antonio, Texas 78207

Phone: 210.335.8270

E-mail address;

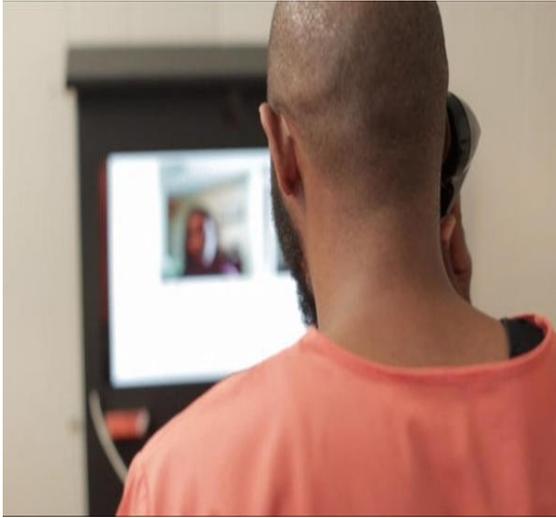
[videovisit@bexar.org](mailto:videovisit@bexar.org)



# BEXAR COUNTY

## ADULT DETENTION CENTER.

## ATTORNEY AND LICENCE AGENCIES OF TEXAS REMOTE VIDEO VISITATION



## How to register and Schedule

- Go to [www.icsolutions.com](http://www.icsolutions.com) from any internet-enabled device to log in to your existing ICSolutions account or create a new account.
- For problems with registration, scheduling or Tech Support please contact ICSolutions at 888-646-9437

## ATTORNEY AND LICENCE AGENICES OF TEXAS REMOTE VISITS

OFFSITE video visitation sessions allow the visitor to choose to visit from a computer or alternatively from any android device.

OFFSITE visits will require a video visitation application to be downloaded and tested prior to being able to schedule

Apple Products are currently not compatible with ICSolutions software.



## Attorney Visitation hours of Operations

24 hours a day, 7 days a week.

If there are any problems after normal operation hours, the issues will not be addressed until the next operations day.

## Licensed Agencies of Texas Hours of Operations

Monday: 8AM-3PM

Tuesday- Friday

8:00AM-12:00PM & 4:00PM- 6:00PM

Saturday

10:00AM to 12:00PM

Sunday: CLOSED