

## **RESOURCES FOR COMMUNITY**

**Last updated 04/16/2020**

**IF YOU ARE EXPERIENCING AN EMERGENCY PLEASE CALL OR TEXT 911**

### **DOMESTIC VIOLENCE RESOURCES**

- Bexar County Family Justice Center
  - (210) 631-0100
- Family Violence Prevention Services
  - (210) 733-8810
- SAPD non-emergency
  - (210) 207-7273
- Protective Orders
  - (210) 631-0100
  - Visit [www.bexarcountyprotectiveorders.org](http://www.bexarcountyprotectiveorders.org)

### **ANGER MANAGEMENT**

- Chrysalis Ministries
  - Call (210) 299-4540 and ask to speak to a case manager.

### **CITE AND RELEASE**

**“At this time the Cite and Release Program is expected to resume operations on May 5. However, please call the Reentry Center to confirm that it will be open before you travel there. If your report date was during the time that the Cite and Release Program was temporarily suspended because of the Coronavirus, you will still have the opportunity to respond to your citation after operations resume and the DA’s Office will consider those citations for participation in the program.”**

### **CLOTHING**

#### **Catholic Charities Crisis Intervention**

*2127 South Zarzamora*

- Monday-Friday (8:30am-4:30pm) or until resources are gone for the day
- Clients will need to bring:
  - ID’s and SS for all adults in the household
  - SS for all children in the household
  - Current bill showing name and address
- If you are sick or have traveled out of the country, please stay home.

#### **Christian Assistance Ministries (CAM)**

*110 McCullough*

*(210) 223-4099*

Tuesday- clothing assistance at 11:00am for the homeless population only.

## **EDUCATION**

### **GED Tutoring**

- Please contact the Reentry Services Center to get connected with GED Programming.
  - (210) 335-8281

### **College Prep**

- **Cafe College**
  - Offering phone/virtual advising.
  - Can either fill out [Advising Request Form](#) or call the main line at:
    - (210) 207-4527
  - Hours of operation are:
    - Tuesday - Thursday, 8 AM - 7 PM
    - Friday - Saturday, 8 AM - 5 PM

### **R3 Student Outreach Online Tutoring**

- Online tutoring for students  
Register on: [www.R3Student.com](http://www.R3Student.com)

## **EMPLOYMENT**

Please contact the Reentry Services Center to get connected with Employment Assistance.

- (210) 335-8281

## **FAITH-BASED RESOURCES**

### **Meet You Where You Are- Faith Based Mental Health Support**

- Pastor Tammi Williams
- (210) 986-7580
- Email: [tamiwilliams997@gmail.com](mailto:tamiwilliams997@gmail.com)
- Monday- Saturday (10am-7pm)

### **[Mychurchsa.com](http://Mychurchsa.com)**

- Nondenominational Christian services
- Online podcasts and sermons

## **FINANCIAL ASSISTANCE**

### **Restaurant Employee Relief Fund**

- <https://rerf.us/apply-for-aid/>
- \$500 fund for restaurant employees affected by COVID-19

### **Filing For Unemployment**

Apply online: [www.twc.gov](http://www.twc.gov)

The online portal is available 24 hours a day and is seeing a lower volume between 10:00 PM and 8 AM

Unemployment Application:

- [Texas Workforce Commission Unemployment Handbook](#)

- o [TWC's How To Apply for Unemployment Benefits Online](#)
- o [TWC's How to Request Benefit Payments Online](#)

**You Will Need:**

- o Last employer's business name and address
- o First and last dates (month, day and year) you worked for your last employer
- o Number of hours worked and pay rate if you worked this week (including Sunday)
- o Information related to your normal wage
- o Alien Registration Number (if not a U.S. citizen or national)

Tele-Center Phone Number & Hours:

- 800-939-6631
- Monday-Friday (8:00am-6:00pm)

**FOOD ASSISTANCE**

**SA Food Bank**

- o Emergency Food- Must pre-register online – [safoodbank.org](http://safoodbank.org)
- o Home Delivery available for those that are elderly or that have a disability affecting mobility.
- o Farm Fresh Program: Must pre-register online – [safoodbank.org](http://safoodbank.org)
  - Description: The San Antonio Food Bank Farm Fresh program allows you to pick up a no-cost produce box from the food bank. Each week, you can pick up a different produce item from the San Antonio Food Bank. You can select the week of your pick up. Pick-ups are available every Saturday at the San Antonio Food Bank and each household will receive a week's worth of produce. You only need to register once and come out on Saturdays.
- o **Every Saturday, 10am-1pm**

**SNAP Benefits Enrollment**

- o Call (210) 431-8326
- o Monday-Friday 8am-8pm
- o Saturday 9am-3pm

**Corazon Ministries**

- Providing meals at various Public Parks on Tuesday, Thursday, and Friday from 12 PM to 1 PM and on Wednesday 5 PM – 6 PM
  - o Madison, Milam, Maverick, Columbus, Travis, Main Plaza,
  - o Also distributing meals under the bridges along Alamo St and Hwy 281
- Providing meals at Travis Park Church on Sunday from 9 AM – 10 AM.

**St. Stephen's Church**

2127 S. Zarzamora

(210) 226-6178

- Will need all adult IDs, kid's birth certificates and socials and a bill with current address

**Catholic Worker House**

626 Nolan St

(210) 224-7736

- Need an ID to receive food.
- Breakfast: 8am-10am | Lunch: 11am-11:45am
- Health screenings are also conducted on site.
- Sack lunches are provided

**SA Christian Hope Resource Center**

321 N General McMullen

(210) 732-3776

- Monday-Friday (9am-1pm)
- Clients are eligible to receive assistance once a week
- Drive through, they will ask the household size and for clients to open their trunk
- If client is on the bus or walking, they must practice social distancing
- No form of ID is required

**Daughters of Charity Services of San Antonio**

(210) 334-2300

7607 Somerset Rd

- Call (210) 334-2300 to set up an appointment for emergency food pantry, caseworkers, and parenting programs for families with children under the age of three.
- They will receive information over the phone regarding what they will need for appointment
- Must fall within summerset area zip codes (78221, 78224...)

**Immaculate Conception Catholic Church**

314 Merida St.

(210) 228-9856

- Appointment Only
- Monday-Friday (9am-3pm)
- Food pantry and baby food.

**Summit Pantry**

2575 Marshall Rd

(210) 402-0565

- Monday, Tuesday, Wednesday (10am-12pm)
- Thursday (9am-12pm)

- Saturday (9am-12pm)
- Drive through, will be asked family household size

**R3 Student Outreach**

*2555 Castroville Rd, Suite 103  
(210) 412-8636*

- Monday (1pm-3pm) parents with children 18 and under can pick-up meals
- Breakfast and lunch meals for the whole week will be provided, but students MUST be present.
- You do not have to pre-register
- Tuesday & Thursday (12pm-until services run out)
- First come, first serve
- Hot meals for anybody in the community
- No ID is required
- Name, last name and phone number will be asked

**Rosie's Gracious Heart**

*PO Box 10514  
(210) 209-0040*

- Grocery Delivery available for people with disabilities and seniors.
- Must call number above to register and give information on household (# of people in household, address, etc.)

**Christian Assistance Ministries (CAM)**

*110 McCullough  
(210) 223-4099*

**Resources for individuals that are homeless:**

- Monday 9-11 Hygiene kit distribution
- Monday-Saturday, 9am-11am: serving sack lunches
- Monday, Wednesday and Saturday- showers 9:30am-11:30am
- Tuesday- clothing assistance at 11:00am

**Food assistance for Families**

- Monday-Thursday 10am-1pm
- Proof of residency and ID is required
- No clothing or hygiene

**Acts of Hope**

*3910 W Avenue  
(210) 757-0691*

- Every Wednesday snack bags are available for seniors and children.
- 10am-12pm
- Registration before attending is required, register at [actsofhopecenter.org](http://actsofhopecenter.org)
- No ID is required

### **Inner City Development**

(210) 224-7239

1300 Chihuahua

- Monday-Friday (9:15am-11am)- Emergency food assistance
- You will need an ID with current address or and ID with a bill of current address
- Monday - Friday (9:30am-10:30am)- sack lunches for the homeless are provided

### **Salvation Army Center**

(210) 352-2020

910 N. Flores St.

- Food pantry: Monday-Friday (9am-4pm)
- Need to call first to schedule an appointment
- Drive up only
- You can also refer to [Salvationarmysanantonio.org](http://Salvationarmysanantonio.org) for helpful resources

### **Greater Randolph Area Services Program (GRASP)**

(210) 658-6351

250 Donalan Dr, Converse, TX 78109

- Monday-Friday (8am-3pm)
- No ID is needed for food assistance
- You can also refer to [www.grasp211.org](http://www.grasp211.org) for helpful resources

## **FREE INTERNET ACCESS**

### **Spectrum**

- Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll call 1-844-488-8395. Installation fees will be waived for new student households.

## **HOUSING**

- Please contact the Reentry Services Center to receive more information on Housing Resources.
  - (210) 335-8281

## **ID RECOVERY**

- Due to DPS and the Social Security offices being closed, please call [Chrysalis Ministries](http://ChrysalisMinistries) for an action-plan on ID recovery.

- (210) 299-4540

### **MEDICAL AND DENTAL**

#### **Daughters of Charity- De Paul Family Center**

(210) 626-0600

7607 Somerset Rd

- Please call the number above for medical and dental emergency needs.

### **MENTAL HEALTH**

#### **Chrysalis Ministries**

- Call (210) 299-4540 and ask to speak to a case manager.

Please consider visiting the [Bexar County's Department of Behavioral Health](#) website for more resources.

### **MEDICATION ASSISTANCE**

#### **Christian Assistance Ministries**

- If you have a prescription and need help paying for prescription, and it's less than \$40, call CAM at (210) 223-4099

### **RENTAL ASSISTANCE**

#### **San Antonio Apartment Association**

- <https://www.saaaonline.org/rental-assistance-program>

Please contact the Reentry Services Center to inquire about more Rental Assistance programs:

- (210) 335-8281

### **STOP THE CYCLE/THEFT PREVENTION CLASS**

Please Contact Jessica at (210) 268-5211

### **SUBSTANCE ABUSE SERVICES:**

#### **Chrysalis Ministries**

- 12-step program
- Call (210) 299-4540 and ask to speak to a case manager.

#### **SACADA (San Antonio Council on Alcohol & Drug Awareness)**

- Group sessions are conducted Monday - Friday (excluding holidays) at 2:00 PM & 6:00 PM
- Zoom Meeting ID: 442391634
- Password: 012102

- If clients have questions, call Liz at (210) 517-8245

### **12 Step/Seeking Safety**

- Please call Antonio Mills (210) 679-4761 for assistance finding group meetings

### **Lifetime Recovery**

- Please call (210) 734-6362 for information on substance abuse services.

### **Other Useful Links**

- Alcoholic & Narcotics Anonymous Meeting
  - <http://aa-intergroup.org/directory.php>
- Narcotics Anonymous
  - <https://www.na.org/meetingsearch>
- Cocaine Anonymous
  - <https://www.ca-online.org/>
- Marijuana Anonymous
  - <https://marijuana-anonymous.org/find-a-meeting/>

## **TAX ASSISTANCE**

### **VITA San Antonio**

- Free tax service for individuals with an income of \$55,000 or less.
- Two locations are currently in operations:
  - Willie Velasquez Center (Appointment Only) | 1302 N Zarzamora
    - (210) 207-1711
  - Guadalupe Community Center | 1801 W Cesar Chavez
    - (210) 226-6178
    - 8:30 AM - 4:30 PM

### **MyFreeTaxes**

- For those with one or two W-2's looking to file a [Simple Return](#) and that can operate a computer, an online tool is available. Please visit the website below for more information:
  - <https://www.myfreetaxes.com/>

## **TRANSPORTATION**

### **VIA**

- Free up until April 30<sup>th</sup>
- Only 16 people are allowed on the bus at a time.
- They are operating Monday-Saturday (they are operating Monday-Saturday on their Saturday work hours)
- Please visit their website for more information:  
<https://www.viainfo.net/2020/04/04/service-changes-0403/>

## **UTILITY ASSISTANCE (ELECTRICITY)**

**REMINDER: NO DISCONNECTIONS WILL BE MADE FOR SAWS AND CPS CUSTOMERS  
DURING THE COVID-19 CRISIS  
YOUR UTILITIES WILL NOT BE SHUT OFF**

**Bexar County Utility Assistance**

- Clients can email [clientservices@bexar.org](mailto:clientservices@bexar.org) to request an application
- Clients will be emailed back regarding the following questions:
  - You must be a resident of Bexar County
  - Your full name
  - Address including zip code
  - Phone number including area code
  - CPS Energy Account Number (starting with 300)
  - Full Social Security number
  - Date Of Birth
  - Let us know if you have access to a printer and scanner
- Because we are working remotely, we ask that you submit your application and supporting documents via [clientservices@bexar.org](mailto:clientservices@bexar.org).

**City of San Antonio, Willie Velasquez Center | 1302 N Zarzamora**

- Apply online at [dhs.mendixcloud.com](https://dhs.mendixcloud.com)
- Pickup & drop off applications between (8am-3:45pm)
- Must provide your own copies of documents

**Catholic Charities Crisis Intervention | 1801 W Cesar Chavez**

- (210) 226-6178
- Call the number above for further assistance.

**Greater Randolph Area Services Program (GRASP)**

- (210) 658-6351
- 250 Donalan Dr, Converse, TX 78109
- Utility assistance only for individuals living in the area.
- Need ID's
- For further information, please visit [www.Grasp211.org](http://www.Grasp211.org)

## **UTILITY ASSISTANCE (WATER)**

### **SAWS**

- Apply online: [www.saws.org/uplift](http://www.saws.org/uplift) or call (210) 223-2273
- To be eligible for Uplift you must:
  - Be a SAWS residential account holder.
  - Meet income requirements.
  - Complete the Uplift application

### **CAM**

- 110 McCullough
- (210) 223-4099
- Help with utilities- up to \$40.

### **SAMMINISTRIES**

Clients will have to go to <https://www.samm.org/get-help/> to receive assistance.

## **STIMULUS CHECK INFORMATION**

- <https://www.irs.gov/coronavirus/economic-impact-payments>