



**For Intake and Eligibility, call**

Adult Services  
(210) 261-1250

Children's Services  
(210) 261-3350

Administrative Offices  
(210) 261-1000

**24-HOUR CRISIS &  
SUBSTANCE USE HELPLINE:**  
800-316-9241 or  
(210) 223-SAFE (7233)

**LOCATIONS**

**A. Main Office**

6800 PARK TEN BLVD., STE. 200-S  
SAN ANTONIO, TEXAS 78213

- Administration
- Compliance and Regulatory Services
- Continuity of Care
- YES Program

**B. Long Term Care Services**

8155 LONE SHADOW TRAIL  
CONVERSE, TEXAS 78109

- Home & Community Based Services (HCS)

**C. Calidad**

227 W. DREXEL  
SAN ANTONIO, TEXAS 78210

- Day Activity and Habilitation Services (DAHS)
- Day Habilitation (CALIDAD)
- Employment Connections

**C. Children's Behavioral Health Campus**

227 W. DREXEL  
SAN ANTONIO, TEXAS 78210

- Child/Adolescent Outpatient Services
- Child and Adolescent Crisis Services
- Children's Mobile Outreach Team (CMOT)
- Crisis-Respite Residential Center

**D. Children's Behavioral Health Satellite Office**

6812 BANDERA ROAD  
SAN ANTONIO, TEXAS 78238

- Child/Adolescent Outpatient Services
- Texas Correctional Office on Offenders with Medical or Mental Impairments (TCOOMMI)
- System of Care (SOC)

**E. Children's Behavioral Health Satellite Office**

5802 S. PRESA  
SAN ANTONIO, TEXAS 78223

- Early Children Intervention Services (ECI)
- Dual Diagnosis Clinic and Expanded Services

**F. Children's Behavioral Health Satellite Office**

104 STORY LANE  
SAN ANTONIO, TEXAS 78223

- HOPES Program

**G. Northwest Clinic**

5372 FREDERICKSBURG RD., BLDG. F  
SAN ANTONIO, TEXAS 78229

- Mental Health Outpatient Services
- Integrated Care Clinic
- Complex Care – ACT/FACT Program

**H. Harvard Place**

1920 BURNET  
SAN ANTONIO, TEXAS 78202

- Mental Health Outpatient Services
- POWER Program

**I. Paul Elizondo Adult Behavioral Health Clinic**

928 W. COMMERCE  
SAN ANTONIO, TX 78207

- Mental Health Outpatient Services
- Integrated Care Clinic
- Outpatient Intake/Eligibility



**J. Forensic Court Unit/Outpatient Competency Restoration Program**

2711 PALO ALTO ROAD  
SAN ANTONIO, TEXAS 78211

- ACCESS Program
- Adult TCOOMMI-GENESIS
- Forensic Court Unit/Not Guilty by Reason of Insanity (NGRI)
- Criminal Justice Residential Treatment
- Criminal Justice Outpatient Treatment Services
- Jail Diversion and Trauma Recovery (JDTR)

**K. The Restoration Center and Diana M. Burns-Banks Primary Care Clinic**

601 N. FRIO  
SAN ANTONIO, TEXAS 78207

- Crisis Care Center
- Crisis Observation Unit
- Substance Abuse Public Sobering Unit
- Minor Medical Clinic
- Residential Detoxification Program
- Outpatient Substance Abuse Treatment
- Drug Court Outpatient Program
- Mommies Specialized Female Outpatient Substance Abuse Program
- Opioid Addiction Treatment Services (OATS)
- Co-Occurring Psychiatric and Substance Abuse Disorders Program (COPSD)
- Mobile Crisis Outreach Team (MCOT)
- Outpatient Crisis Transitional Services
- Diana M. Burns-Banks Primary Care Clinic
- OSAR
- NAS Residential Treatment Program
- Centro de Vida: HIV Street Outreach and Testing

**L. Programs at Haven for Hope**

1 HAVEN FOR HOPE WAY  
SAN ANTONIO, TEXAS 78207

- Integrated Treatment Program
- The Integrated Wellness Clinic
- PATH— Project for Assistance in Transition from Homelessness
- Homeless Set Aside Voucher Program
- HHSC Rent and Utility Bridge Program
- Tenant Based Rental Assistance
- Mainstream Voucher Program

**M. Josephine Recovery Center**

711 E. JOSEPHINE  
SAN ANTONIO, TEXAS 78208

- Crisis Residential Facility
- Routine Case Management
- Pharmacological Management
- Program for Intensive Care Coordination (PICC)

**N. HIV Prevention, Intervention & Outreach Programs**

1219 MCCULLOUGH AVE.  
SAN ANTONIO, TEXAS 78212

- Spectra: HIV Early Intervention (non-medical case management services); TACKLE: HIV/HEP C Linkage to care

**O. HIV Prevention, Intervention & Outreach Programs**

722-1 ISOM ROAD  
SAN ANTONIO 78216

- Project H.O.T.: Testing and PrEP Services; UNIFY: HIV Testing and Sexual Health Education

**P. Mental Health & Specialty Programs at the Packard Building**

1123 N. MAIN, SUITE 203  
SAN ANTONIO, TEXAS 78212

- Mental Health Initiatives Program
- Community Reintegration Program
- Mental Health Drug Court Program
- Solicitation Prevention/Intervention Program
- Assisted Outpatient Treatment

**Q. CenterCare Health and Wellness**

Now accepting Medicaid, Medicare and other private insurance  
8122 DATAPOINT DRIVE  
SAN ANTONIO, 78229

- Psychiatric evaluation and treatment
- Medication management and follow-up
- Individual and group therapy

**FOR INTAKE AND ELIGIBILITY:**  
Adults (210) 261-1250 Children (210) 261-3350

**IN CASE OF EMERGENCY, CALL 911 OR 24-HOUR CRISIS & SUBSTANCE USE HELPLINE:**  
(210) 223-SAFE (7233) or (800) 316-9241

[www.chcsbc.org](http://www.chcsbc.org)



**THE CENTER**  
FOR HEALTH CARE SERVICES  
*Mental Health & Substance Abuse Solutions*

Where hope and healing begin.



The Center for Health Care Services provides integrated care to improve the lives of children and adults with mental health conditions, substance use challenges and intellectual or developmental disabilities.



[www.chcsbc.org](http://www.chcsbc.org)

## Restoration and Transformational Services

### Crisis Care Center

(210) 225-5481  
Crisis Line: (800) 316-9241  
24-hour assessment and intervention services addressing psychiatric crisis resulting in crisis resolution, extended observation and coordination into alternative care. We are the first choice for law enforcement to divert people with behavioral health needs from costly incarcerations and emergency room visits. Mental health warrant application assistance provided. Walk-ins welcome.

### Josephine Recovery Center

(210) 261-3800; Fax: (210) 261-1807  
16-bed crisis residential facility for men and women focused on providing critical coping skills to sustain functioning and reintegrate in the community utilizing a recovery model to live a self-directed life.

### (MCOT) Mobile Community Outreach Team Crisis Line

(210) 223-7233; (800) 316-9241  
Provides crisis intervention, follow-up and relapse prevention services. Dispatched by the crisis line. Services are coordinated with community organizations, designed to reduce inpatient hospitalizations and law enforcement interventions. Provides mental health assessments in the emergency rooms and recommends appropriate care.

### Adult Outpatient Substance Use Treatment

(210) 246-1300  
Adult Outpatient Services are offered to people battling addiction. Counselors provide outpatient treatment services or intensive outpatient treatment services after completing a comprehensive assessment and determining level-of-care needs that facilitate recovery from substance use disorders.

### The Integrated Wellness Clinic

(210) 261-1432  
The Integrated Wellness Clinic offers an integrated approach to health care services to people experiencing homelessness or at risk of homelessness and mental illness. Individuals receive psychiatric services, primary care services, nursing services, case management and rehabilitative services.

### Co-Occurring Psychiatric and Substance Abuse Disorders (COPSD)

(210) 246-1360  
The COPSD program provides adjunct services to clients with co-occurring psychiatric and substance use disorders (COPSD), emphasizing integrated treatment where both disorders are considered primary, in existing mental health and substance use disorder treatment services.

### Opioid Addiction Treatment (OATS)

(210) 261-3001  
Medication-assisted treatment services provided to persons addicted to opioids. Works to foster de-stigmatization, encourage new clinical treatment strategies, and ensure client rights.

### SA Job Development

(210) 261-3035  
SA Job Development is a supported employment program designed to assist participants in Medication-Assisted Treatment.

### The Restoration Center OSAR

(210) 261-3076  
OSAR services provide Outreach, Screening, Assessment, and Referral to individuals seeking substance use treatment and recovery services in communities across Bexar County and other Region 8 counties.

### Mommies Program: Specialized Female IOP Substance Abuse Treatment

(210) 261-3071  
The Mommies Program provides therapeutic treatment for mothers recovering from addiction. Mental health counseling in individual, group, family and couples sessions; outpatient substance abuse treatment; free on-site childcare; trauma therapy; parenting classes; case management, including support for mothers who may be homeless, on parole/ probation, or involved in an open case with Child Protective Services; linkage to medical care; and support during recovery. Mommies is a collaborative partnership between CHCS, University Health System and Texas Health and Human Services Commission (HHSC).

### Substance Abuse Public Sobering Unit

(210) 261-3089  
A jail diversion program designed to offer a treatment alternative in lieu of arrest to public intoxicants by providing a medically safe environment utilizing motivational interviewing techniques to intervene and engage the individual offering direct access to treatment if desired.

### Residential Detoxification

(210) 246-1360  
Experienced, compassionate medical, therapeutic and support staff provides integrated care for detox services in a supportive environment. The program introduces/reintroduces drug rehab treatment through use of individualized treatment, education, medical care, assessment and referral.

### Minor Medical and Injured Detainee Clinic

(210) 261-3089  
Provides minor medical clearance for SAPD, crisis and detoxification programs. Provides immediate and quick access for law enforcement to obtain medical clearance and treatment for individuals who have been detained and injured during the apprehension process 24 hours a day.

### HIV Prevention, Intervention and Outreach Programs

Centro de Vida: (210) 261-3601;  
Project HOT: (210) 261-3617;  
Spectra: (210) 261-3613;  
TACKLE: (210) 261-3614;  
UNIFY: (210) 261-3616  
CHCS implements five HIV prevention programs, including Centro de Vida, Project H.O.T., Spectra, TACKLE, and UNIFY. These community programs provide a wide range of services including street outreach, prevention and community events; condom, dental dam and lube distribution; free HIV, Hepatitis C and Syphilis testing; non-medical case management for individuals living with HIV and having current or past substance use or mental health diagnosis; PrEP medication access; linkage to care; overdose prevention education to individuals at-risk and their families; and sexual health counseling focused on at-risk individuals.

### NAS Residential Treatment Program

(210) 261-1572  
Residential treatment for pregnant and postpartum women who meet DSM-V criteria for Substance Use Disorder Opioid (moderate or severe). NAS is designed to enhance the lives of mothers struggling with addiction in hopes of facilitating a transition into a healthier, more positive lifestyle with sustained abstinence.

### PATH-Project for Assistance in Transition from Homelessness

(210) 261-1700  
Serves people experiencing homelessness or at risk of homelessness and mental illness.

### Diana M. Burns-Banks Primary Care Clinic

(210) 261-3750; Fax: (210) 444-1474  
A true approach to integrated healthcare, the Burns-Banks Primary Care Clinic offers primary care services to people receiving psychiatric services including counseling and therapy, nursing services, case management, and rehabilitative services including recovery assistance for substance abuse, mental health disorders, and/or diagnosed with HIV.

### Integrated Treatment Program

(210) 261-1440  
Structured environment for men and women experiencing homelessness, mental illness, trauma, and/or substance use.

### Program for Intensive Care Coordination (PICC)

(210) 261-3801  
A multi-agency and multidisciplinary team organized to provide comprehensive care management aimed at reducing the reliance on emergency services by the most acute individuals in Bexar County.

## Therapeutic Justice Services

### ACCESS Program

(210) 261-3200  
Pharmacological management and psychosocial rehabilitation for individuals on Parole or Probation Department.

### GENESIS Texas Correctional Office on Offenders with Medical or Mental Impairments (TCOOMMI)

(210) 261-3200  
Intensive outpatient program for felony probationers and parolees.

### Court Ordered Treatment

(210) 261-3200  
Comprehensive mental health services for individuals found not guilty by reason of insanity.

### Community Reintegration Program

(210) 261-3100  
A jail diversion community mental health program that provides immediate assessment for mental health treatment for misdemeanor pre-trial cases to include: psychiatric medication management and comprehensive community support services.

### Assisted Outpatient Treatment (AOT)

(210) 261-3100  
Civil court-ordered outpatient mental health program for individuals who have severe and persistent mental illness, and have been non-compliant with past psychiatric treatment. Program provides outpatient mental health treatment including: psychiatric medication management, psychosocial rehabilitation services, nursing services, case management and community support services.

### Community Alternatives to Incarceration (CAIP)

(210) 261-3100  
A justice and mental health program that assists clients in Felony and misdemeanor drug courts with community based case management services, psychiatric medication management, counseling, and skills training.

### Mental Health Court

210-261-3100  
The Mental Health Court program diverts individuals from jail to comprehensive behavioral health treatment.

## Long Term Care Services

### Residential Services: Home & Community Based Services (HCS)

(210) 261-3400  
Supported Home Living is provided for people living in their own home or family home to maintain optimal quality of life with needs relating to daily living, independent living and leisure/ recreational activities.

### Intermediate Care Facility IDD (ICF-IDD)

(210) 261-3400; (210) 828-2388  
ICF-IDD, 10-bed group home provides 24-hour residential services for individuals who do not live independently or with his or her natural family. Includes meals, medication management, transportation, living skills, leisure/ recreational activities and supports.

### Respite Services

(210) 261-3400  
Family members or other primary unpaid care providers are given an opportunity for relief from providing care on a planned or emergency short term basis.

### Day Activity and Habilitation Services (DAHS)

(210) 261-3330  
Adult Day Care provides meals, medical care, medication supervision, transportation, social and leisure activities and personal care services.

### Employment Connections

(210) 261-3700  
The Employment team provides assistance in attaining and sustaining competitive integrated employment in the community to include résumé building, interviewing skills, job placement and job coaching to all Bexar County residents with disabilities.

### Texas Home Living Waiver Program (TxHLW)

(210) 261-3400  
Provides community living and support services for maintaining quality of life. Includes special therapies such as dietary, speech, occupational/ physical and audiology therapy. Also nursing, daily habilitation, social work, employment assistance, supported employment and respite services.

### (CALIDAD) Day Habilitation

(210) 261-3700  
Activities to help intellectually disabled individuals become more independent in daily and personal skills. Assistance with acquiring, retaining, or improving self-help, socialization, and adaptive skills necessary to live successfully in the community and to participate in home and community life.

## Adult Behavioral Health Services

### Outpatient Mental Health Services for Adults

Intake (210) 261-1250;  
Clinic (210) 261-1200  
Comprehensive mental health services including psychiatric care, psychosocial rehabilitation, case management and counseling provided at a variety of locations.

### CenterCare Health and Wellness Clinic

(210) 261-1500 or [centercare@chcsbc.org](mailto:centercare@chcsbc.org)  
Easily accessible and affordable, behavioral health care including psychiatric evaluations, medication management, and individual and group therapy services. Medicaid, Medicare, private insurance and self-pay accepted.

### Complex Care – ACT/FACT Program

(210) 261-3000  
Complex Care provides wraparound support to people who are diagnosed with serious mental illness and have a history of extensive re-admission at local emergency departments and psychiatric inpatient units. The Assertive Community Treatment (ACT) team and the Forensic Assertive Community Treatment (FACT) team are dedicated multidisciplinary teams comprised of care managers and licensed specialists working together to provide comprehensive, holistic healthcare for people living with serious mental illness. Through this approach, consumers can access the services they need all within a single, cohesive team.

### POWER (Providing Opportunities for Wellness, Empowerment & Resilience) Program

(210) 261-3143  
Coordinated Specialty Care services for a maximum of 30 Bexar County residents ages 15-30 who are experiencing First Episode Psychosis.

### ABH Supported Employment Program

(210) 261-1307  
Supported Employment helps clients find, obtain, and maintain competitive employment while teaching necessary skills to manage their mental illness while working.

### Military Veteran Peer Network Project (MVPN)

(210) 685-8716  
MVPN offers free and confidential support groups for veterans, soldiers, and family members. We also provide opportunities for veterans and families to find support through MVPN social events and volunteer opportunities, and act as a guide to community resources through peer support services.

### SUPPORTED HOUSING PROGRAMS

### Mainstream Voucher Program

(210) 261-1456  
Provides housing assistance to consumers who are homeless or at imminent risk of becoming homeless through the San Antonio Housing Authority (SAHA) Section 8 Division.

### Homeless Set Aside Voucher Program

(210) 261-1456  
The Center helps people who are experiencing chronic homelessness and actively receiving outpatient treatment in our programs obtain a permanent Section 8 voucher with the San Antonio Housing Authority (SAHA).

### Tenant Based Rental Assistance (TBRA)

(210) 261-1444  
Assistance funded by HOMES for eligible applicants enrolled in CHCS services.

### HHSC Rent and Utility Bridge Program

(210) 261-1456  
We help people with an active LOCA 1-4 who are homeless or at imminent risk of becoming homeless, providing rent and utility assistance for up to 12 months.

## Children's Behavioral Health Services

### Crisis Services and Children's Mobile Outreach Team (CMOT)

(210) 223-SAFE (7233)  
Clinic and community based crisis intervention services for children ages 3-17 years experiencing a psychiatric crisis while in Bexar County. Services include a clinical crisis assessment, stabilization, and referrals for hospitalization or other appropriate mental health services.

### Crisis-Respite Residential Center

(210) 954-3989  
Short-term residential services for children and adolescents ages 5-17 with a behavioral health need. Services are available post crisis episode or for planned respite. Planned respite can be day or overnight up to 7 days per stay.

### Outpatient Mental Health Services for Children and Adolescents

(210) 261-3350 Intake;  
(210) 261-3500 Clinic  
Mental health treatment to residents of Bexar County aged 3-17 with a DSM-V Diagnosis. Services include assessment, skills training, counseling, case management, medication training and support, psychiatric evaluation and medication monitoring, caregiver training, and family partner support.

### Bexar County Juvenile Justice

(210) 261-3580  
Clinic, home and community based mental health services to youth referred by the Bexar County Juvenile Probation Department or the County Magistrate. Referrals received directly from Bexar County.

### HOPES Program

(210) 261-3311  
Serving children ages 0-5 years and their caregivers with behavioral intervention services, training, case management, and support.

### TCOOMMI (Texas Correctional Office on Offenders with Medical or Mental Impairments)

(210) 261-3580  
Intensive home, clinic, and community based mental health services for youth diagnosed with mental illness and currently supervised by the probation department. Referrals received directly from the Bexar County Juvenile Probation Department.

### Dual Diagnosis Clinic

(210) 261-3526  
Person-centered planning, case management, psychiatric services and caregiver training and support to individuals ages 3-25 years old with a mental health diagnosis and an intellectual developmental disability (IDD).

### Early Childhood Intervention Services (CHCS-ECI)

(210) 261-3300  
[www.chcs-eci.org](http://www.chcs-eci.org);  
Referral Fax Line: (210) 261-1782  
Provides early intervention case management, occupational therapy, physical therapy, speech and language, caregiver education and support services to infants and toddlers (age birth through 36 months) with developmental delays or medical conditions leading to developmental delays and who reside in Bexar County SAISD, ECISD, HISD, SISD, and SSISD School Districts.

### YES Waiver Program

(210) 261-1135 (Inquiry Line)  
Expanded Medicaid services including community living supports, counseling, family support services, case management, and professional and support services for children with intensive mental health needs to prevent out of home placements and reduce psychiatric hospital re-admissions.

### Mental Health First Aid (Youth and Adult)

[mhfa@chcsbc.org](mailto:mhfa@chcsbc.org)  
Comprehensive public education program for public school employees, caregivers, social service agencies, faith-based community members, and other interested individuals. The course teaches participants the risk factors and warning signs of common mental illnesses experienced by youth or adults and a five step action plan for how to respond to an individual in an emotional crisis until professional help is available.

### Transition Age Youth

(210) 261-3539  
Mental health treatment to residents of Bexar County aged 16-20 with DSM-V diagnosis. Services include assessment, skills training, counseling, intensive case management, medication training and support, psychiatric evaluation and medication monitoring, caregiver training, family partner support, and wraparound facilitation.

