### CUSTOMER SERVICE LOCATIONS
(Directions can be found on our website.)

**MAIN OFFICE-DOWNTOWN**
Vista Verde Plaza Building
233 N. Pecos La Trinidad
San Antonio, Texas 78207

**NORTHEAST OFFICE**
Salado Park II
3370 Nacogdoches Rd, #160
San Antonio, Texas 78217

**NORTHWEST OFFICE**
Bandera Festival Center
8407 Bandera Road
San Antonio, Texas 78250

**SOUTHSIDE OFFICE**
3505 Pleasanton Road
San Antonio, Texas 78221

Open Monday thru Friday, 8:00 AM-4:45 PM
For your convenience, we have extended hours on Wednesdays until 6:30 PM.

### NEW LOCATION COMING SOON!
Rocket Lane
(Near Randolph AFB)

### POSTMARK REQUIREMENTS
Tax payments must be postmarked by the United States Postal Service (USPS) or common/contract carrier (i.e., Federal Express) on or before the due date (you should obtain official proof of mailing). Private office metering (i.e., Pitney Bowes) or self-service kiosk stamps are not official proof of USPS Postmark date.

### ELECTRONIC STATEMENT
For your convenience, Bexar County Taxpayers have the option to receive Property Tax Statements by email.
To register for this free and environmentally friendly service, log on to our website at www.bexar.org/tax and select e-Statement Instructions from the Property Tax drop-down menu.

**IMPORTANT:** Under the Texas Property Tax Code, failure to receive a tax bill, including a tax bill requested to be sent electronically, does not extend the due date.

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### PROPERTY VALUE PROTEST REMINDER
The deadline to appeal your property values with the Bexar Appraisal District is May 15th of every year. Forms can be found online at www.bcad.org.

### PUBLIC SERVICE ANNOUNCEMENT
If you are 65 years of age or older, or are Disabled, or are a Disabled Veteran, and you occupy the property described in this document as your residence homestead, you should contact the Bexar Appraisal District regarding any entitlement you may have to a postponement (deferral) in the payment of these taxes.

For additional information, contact the Bexar Appraisal District at (210) 242-2432.

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### OFFICE OF
ALBERT URESTI, MPA, PCAC
BEXAR COUNTY TAX ASSESSOR-COLLECTOR

“**Working To Help Keep Families In Their Homes with an emphasis on helping our Senior Citizens, our Disabled, our Veterans, and ultimately our Children.”**

The Tax Assessor-Collector’s Office works hard to provide our citizens and businesses the best customer service possible. We have shortened our wait times and improved our online services. Our Office offers the MOST property tax payment plans in the State, including the ONLY 10-Month Payment Plan in Texas for Senior Citizens, Disabled Citizens, and Disabled Veterans.

Our Office is also dedicated to saving our citizens money by helping ensure they have all the property tax exemptions to which they are entitled.

— Albert Uresti

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☑️ Bexar County’s first ever Drive-Thru is now open at our Southside Tax Office!
☑️ More Drive-Thru locations Coming Soon!
☑️ Improved online tax payment options!
☑️ Over 90% of the citizens surveyed this year are once again satisfied with the level of customer service received from our office!
☑️ Additional customer service and disability access improvements!

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Fall 2021 Newsletter
TAX EXEMPTIONS
SAVE YOU MONEY!
Do You Have Yours?

The Tax Assessor-Collector wants to save you money by ensuring you have all your property tax exemptions. Please call (210) 335-2251 or scan the QR code to verify your exemptions.

PROPERTY TAX PAYMENT PLAN INFORMATION

<table>
<thead>
<tr>
<th>QUARTER-PAYMENT PLAN</th>
<th>10-MONTH PAYMENT PLAN</th>
</tr>
</thead>
<tbody>
<tr>
<td>This four equal payment plan is available to qualified property owners who have a Homestead Exemption and who also have a 65 or Over, Disabled Person, or Disabled Veteran Exemption.</td>
<td>This NATIONAL AWARD WINNING ten equal payment plan is available to qualified property owners who have a Homestead Exemption and who also have a 65 or Over, Disabled Person, or Disabled Veteran Exemption.</td>
</tr>
<tr>
<td>• At least one-fourth of the total tax bill must be paid by January 31, 2022 to enroll in this plan.</td>
<td>• Allows for ten equal monthly payments beginning in October and continuing through July.</td>
</tr>
</tbody>
</table>

HALF-PAYMENT PLAN

This Half-Payment Plan is available to all Taxpayers and Business Owners for both real property and business personal property accounts. Taxes are payable in two equal installments without penalty or interest if you pay the: • 1st half by November 30, 2021; and • 2nd half by June 30, 2022.

PRE-PAYMENT PLAN

This plan allows homeowners and businesses without a mortgage escrow to pay taxes in advance in monthly installments without penalty or interest.

AUTOMATIC PAYMENT DEDUCTIONS

Automatic payment deductions can be made from credit cards, checking accounts, or savings accounts.

REMINDER: THE TAX ASSESSOR-COLLECTOR’S OFFICE DOES NOT SET OR RAISE PROPERTY VALUES OR TAX RATES; WE ONLY COLLECT TAXES ON BEHALF OF THE TAXING JURISDICTIONS. THE BEXAR APPRAISAL DISTRICT (BCAD) SETS PROPERTY VALUES AND IS A SEPARATE ORGANIZATION FROM THE BEXAR COUNTY TAX ASSESSOR-COLLECTOR’S OFFICE. FOR MORE INFORMATION ON PROPERTY VALUES, CALL BCAD AT (210) 242-2432.

You Are Encouraged To Wear A Mask

Tax Calendar

IMPORTANT TAX PAYMENT DATES

★ OCTOBER 2021
Tax Statement mailing begins.

★ NOVEMBER 30, 2021
1st HALF-PAYMENT due.

★ JANUARY 31, 2022
Last day to pay 2021 tax bill without penalty and interest. (If an active lawsuit exists for a previous year, attorney fees are added to the 2021 tax bill on February 1, 2022.)

★ MARCH 31, 2022
Last day to pay 2021 business personal property taxes without accruing attorney fees.

★ JUNE 30, 2022
• 2nd HALF-PAYMENT due.
• Last day to make a payment arrangement for past due 2021 taxes in order to avoid attorney fees (if an active lawsuit does not exist).

QUARTER-PAYMENT DUE DATES

★ 1st QUARTER-PAYMENT due by: JANUARY 31, 2022*;

★ 2nd QUARTER-PAYMENT due by: MARCH 31, 2022;

★ 3rd QUARTER-PAYMENT due by: MAY 31, 2022;

★ 4th QUARTER-PAYMENT due by: JULY 31, 2022**.

*Taxpayers can still join the Quarter-Payment Plan in February, but with a 7% late fee on the first payment.
**Date extended to the next business day.

Any late quarter-payment incurs a penalty of 6% for the first month plus 1% interest per month until paid in full.