



OFFICE OF **ALBERT URESTI**, MPA, PCC BEXAR COUNTY TAX ASSESSOR-COLLECTOR

"Working To Help Keep Families In Their Homes with an emphasis on helping our Senior Citizens, our Disabled, our Veterans, and ultimately our Children."

Fall 2019



NACo 2019
**ACHIEVEMENT
AWARD**
Winner

The Bexar County Tax Assessor-Collector's Office has received the National Association of Counties (NACo) "Achievement Award" for our Citizen Outreach Program. This is the second year in a row this Office has received the NACo "Achievement Award."

NACo 2018
**ACHIEVEMENT
AWARD**
Winner

NEWS FOR 2019-2020

- Bexar County's First Drive-Thru is now open at the Southside Tax Office!
- Over 90% of this year's surveys again rate our customer service as excellent or above average!
- Commended by the Texas Comptroller's Office for the efforts of the Tax Assessor-Collector's Finance and Motor Vehicle Departments.
- Our newly designed and improved website is now available at www.bexar.org/tax.
- The City of San Antonio has adopted a \$5,000 Residential Homestead Exemption.
- Additional customer service and disability access improvements coming soon!

The Tax Assessor-Collector's Office continues to provide our citizens and businesses the best customer service possible. We have shortened our wait times and improved our efficiency. Bexar County offers the most property tax payment plans in the State of Texas, including the ONLY 10-Month Payment Plan for Senior Citizens, Disabled Citizens, and Disabled Veterans.

- *Albert Uresti*

PROPERTY TAX PAYMENT PLANS FOR SENIOR CITIZENS, DISABLED CITIZENS, AND DISABLED VETERANS

QUARTER-PAYMENT PLAN

This four equal payment option is available to qualified property owners who have a Homestead Exemption and who also have a 65 or Over, Disabled Person, or Disabled Veteran Exemption.

- At least one-fourth of the total tax bill must be paid by January 31, 2020 to enroll in this plan.

10-MONTH PAYMENT PLAN

This NATIONAL AWARD WINNING ten equal payment option is available to qualified property owners who have a Homestead Exemption and who also have a 65 or Over, Disabled Person, or Disabled Veteran Exemption.

- Allows payments in ten equal monthly installments beginning in October and continuing through July.

The Tax Assessor-Collector wants to ensure you do not overpay on your property taxes by verifying you have all the exemptions you are entitled to receive. Call our Office at (210) 335-2251.

AUTOMATIC PAYMENT DEDUCTIONS

- Allows for automatic payment deductions from credit cards, checking accounts, or savings accounts.
- Notification is sent by email 48 hours before a payment deduction is made.
- Enrollment or renewal can be done in person or initiated over the phone. (Enrollment consent forms are available online.)
- Online enrollment will be available soon.

PRE-PAYMENT PLAN

Allows homeowners and businesses without a mortgage escrow account to pre-pay their taxes in monthly installments without penalty or interest.

HALF-PAYMENT PLAN

The Half-Payment Plan is available to all Taxpayers and Business Owners for both real estate and business personal property accounts. Taxes are payable in two equal installments without penalty or interest if you pay the:

- 1st half by November 30, 2019*; and 2nd half by June 30, 2020.



ANNUAL TOY DRIVE



Please spread joy to a child through our Annual Tax Office Toy Drive. We are accepting unwrapped toys at all our locations, now through December 17th.

REMINDER: THE TAX ASSESSOR-COLLECTOR'S OFFICE DOES NOT SET OR RAISE PROPERTY VALUES OR TAX RATES; WE ONLY COLLECT TAXES ON BEHALF OF THE TAXING JURISDICTIONS. THE BEXAR APPRAISAL DISTRICT (BCAD) SETS PROPERTY VALUES AND IS A SEPARATE ORGANIZATION FROM THE BEXAR COUNTY TAX ASSESSOR-COLLECTOR'S OFFICE. FOR MORE INFORMATION ON PROPERTY VALUES, CALL BCAD AT (210) 242-2432.

Bexar County
**Census
2020** ✓
BE COUNTED TEXAS!

ALBERT URESTI, MPA, PCC

BEXAR COUNTY TAX ASSESSOR-COLLECTOR



OFFICIAL MAILING ADDRESS

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 P.O. Box 839950
 San Antonio, Texas 78283-3950
 Main Office (210) 335-2251
 Para Información, Llame (210) 335-2251

To pay online, scan QR code below or visit www.bexar.org/tax.



To pay by phone with check or credit card, call 1-888-852-3572.

CUSTOMER SERVICE LOCATIONS

(Directions can be found on our website.)

MAIN OFFICE-DOWNTOWN

Vista Verde Plaza Building
 233 N. Pecos La Trinidad
 San Antonio, Texas 78207

NORTHWEST OFFICE

Bandera Festival Shopping Ctr.
 8407 Bandera Road
 San Antonio, Texas 78250

NORTHEAST OFFICE

Salado Park II
 3370 Nacogdoches Road #160
 San Antonio, Texas 78217

SOUTHSIDE OFFICE

3505 Pleasanton Road
 San Antonio, Texas 78221

Open Monday thru Friday, 8:00 AM - 4:45 PM
 For your convenience, we have extended hours on Wednesdays until 6:30 PM.

PUBLIC SERVICE ANNOUNCEMENT

"IF YOU ARE 65 YEARS OF AGE OR OLDER, OR ARE DISABLED, OR ARE A DISABLED VETERAN, AND YOU OCCUPY THE PROPERTY DESCRIBED IN THIS DOCUMENT AS YOUR RESIDENCE HOMESTEAD, YOU SHOULD CONTACT THE APPRAISAL DISTRICT REGARDING ANY ENTITLEMENT YOU MAY HAVE TO A POSTPONEMENT IN THE PAYMENT OF THESE TAXES." FOR ADDITIONAL INFORMATION, PLEASE CONTACT BEXAR APPRAISAL DISTRICT AT (210) 242-2432.

ELECTRONIC STATEMENT

For your convenience, Bexar County Taxpayers have the option to receive Property Tax Statements by email. To register for this free, convenient, and environmentally friendly service, log on to our website at www.bexar.org/tax and select e-STATEMENTS from the Property Taxes drop-down menu.

Important: Under the Texas Property Tax Code, failure to receive a tax bill, including a tax bill requested to be sent electronically, does not extend the due date.

BUSINESS RENDITION REMINDER

Business Personal Property Renditions must be filed every year by April 1st to avoid a 10% late reporting penalty. Forms can be found online at www.bcad.org.

PROPERTY VALUE PROTEST REMINDER

The deadline to appeal your property values with the Bexar Appraisal District is May 15th of every year. Forms can be found online at www.bcad.org.

IMPORTANT TAX PAYMENT DATES

OCTOBER 2019

Tax Statement mailing begins.

NOVEMBER 30, 2019*

1st HALF-PAYMENT due.

JANUARY 31, 2020

Last day to pay 2019 tax bill without penalty and interest. (If an active lawsuit exists for a previous year, attorney fees are added to the 2019 tax bill on February 1, 2020.)

MARCH 31, 2020

Last day to pay 2019 business personal property taxes without accruing attorney fees.

JUNE 30, 2020

- 2nd HALF-PAYMENT due.
- Last day to make a payment arrangement for past due taxes in order to avoid attorney fees (if an active lawsuit does not exist).

(*Date extended to the next business day.)

QUARTER-PAYMENT DUE DATES**

- 1st QUARTER-PAYMENT due by: JANUARY 31, 2020;
- 2nd QUARTER-PAYMENT due by: MARCH 31, 2020;
- 3rd QUARTER-PAYMENT due by: MAY 31, 2020*;
- 4th QUARTER-PAYMENT due by: JULY 31, 2020.

(*Date extended to the next business day.)

**Any late quarter-payment incurs a penalty of 6% for the first month plus 1% interest per month until paid in full.

Note: Taxpayers can still join the Quarter Payment Plan in February, but with a 7% late fee.

Late payments are subject to the PENALTY and INTEREST SCHEDULE below:

Month Paid	Penalty	Interest	Total	Collection Penalty
February	6%	1%	7%	
March	7%	2%	9%	
April	8%	3%	11%	15-20% for business personal property only
May	9%	4%	13%	
June	10%	5%	15%	
July	12%	6%	18%	
August	12%	7%	19%	15-20%
September	12%	8%	20%	15-20%
October	12%	9%	21%	15-20%
November	12%	10%	22%	15-20%
December	12%	11%	23%	15-20%

Interest continues accruing at 1% per month until the account is paid in full.