

LUCY ADAME-CLARK

COUNTY CLERK



BEXAR COUNTY

BEXAR COUNTY COURTHOUSE
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SAN ANTONIO, TEXAS 78205

FOR IMMEDIATE RELEASE: September 14, 2021

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Bexar County Clerk Earns International Association of Government Officials (iGO) Award

The International Association of Government Officials (iGO) awarded the Bexar County Clerk with the 2021 Innovator Award for the *Records on the Run* Program. The iGO Innovator Award is awarded to individuals in the Elections, Records, Clerks and Treasurers division in honor of their unique achievements and best practices in their respective fields.

The efforts undertaken by Mrs. Adame-Clark have produced impressive results. Faced with public demand for access to services at remote and historically underserved community locations, the Bexar County Clerk and her team developed the "Records on the Run" initiative, bringing the County Clerk's Office Straight to You! Records on the Run is the first of its kind in Texas. The program's innovation is made possible by utilizing the Bexar County Clerk's native cloud-based land and vital records management system, existing staff personnel and an existing mobile unit vehicle, allowing set up in minutes at any location to bring services Straight to You. This initiative also provides cloud-based disaster recovery and immediate business continuity to the public. Records on the Run is a mobile satellite office delivering any and every land and vital records service available at the Courthouse. This initiative allows the public to record a military discharge record (DD-214), register an assumed business name/DBA, register a cattle brand, record real property records, and purchase a marriage license. In addition, individuals can purchase copies of their DD-214, assumed business name/DBA, marriage license and real property records. Individuals are also able to obtain information on our GIS foreclosure map and the Spanish archives historical records. With goals of making government services more accessible and cost effective, while increasing citizen engagement, deployment locations are selected based on demand, ease of access, and free parking. Due to the initiative's success and public demand, they have increased deployment from twice per month to at least five times per month.

For more information about the Records on the Run Program, please contact the Bexar County Clerk's Office at (210) 335-2561 or visit www.bexar.org/CountyClerk.