



UNIVERSITY HEALTH SYSTEM

Bexar County's
Nationally-recognized
hospital district

A presentation to Bexar County Commissioners' Court

July 13, 2004

So much for Bexar County's
"Best kept secret"



Good Housekeeping
35 Top Pain Centers



What makes a Top 100 hospital?



- **Solucient *100 Top Hospitals* for 2003**
 - Announced May 24, 2004
 - Based on analysis of 6,000+ U.S. acute care hospitals
 - Hospitals that set new standards in 4 key areas
 - University Hospital is one of only 15 Major Teaching Hospitals named to Top 100.



Top 100 hospitals set new national benchmarks



- **Setting the bar higher - where it counts the most:**
 - Quality of care
 - Operational efficiency
 - Financial performance
 - Adaptation to the changing healthcare environment



www.100tophospitals.com

Solucient's key findings



- **The 100 Top Hospitals:**
 - **Had 8% lower mortality rate, 13% fewer complications**
 - **Return patients to everyday life faster**
 - **Had 16% lower expenses per patient discharge**
 - **Pay more to attract quality staff (salary/benefits 3% higher)**
 - **Treat more (24% higher admissions per bed) and sicker (22% higher case mix index) patients**



Why stop at Top 100?

- **U.S. News & World Report's**
annual "Top 50" honors



- July 12, 2004 *America's Best Hospitals* issue
- Total of 177 selected from 6, 012 U.S. hospitals
- 5th consecutive year for the Health System
- Health System ranks in the Top 50 in 5 medical/surgical specialties, 2 more than ever before



Top 50 in 5 categories

- **Health System U.S. News “Top 50” honors for 2004:**

- Kidney Disease
- Respiratory Disorders
- Orthopaedics

First time recognition:

- Heart/heart surgery
- Hormonal disorders (endocrinology/diabetes care)



www.usnews.com/usnews/health/hosptl/tophosp.htm

U.S. News calls Top 50 standards “rigorous”



- **“Fewer than 1 in 30, were high enough quality to be ranked in even a single specialty this year.”**
 - **Perform large numbers of complex procedures**
 - **Adhere to advanced treatment guidelines**
 - **Incorporate new findings into patient care**
 - **Conduct research that give patients more options**
 - **Are members of the Council of Teaching Hospitals, affiliated with a medical school or provide services in at least 9 of the 17 ranked specialties.**



Even more recognition

- Earlier this year, the Pain Center at University Hospital was named to Good Housekeeping Magazine's 35 Top Pain Centers

Good Housekeeping

http://magazines.ivillage.com/goodhousekeeping/hb/health/articles/0,,284594_574807-2,00.html

Many dedicated individuals - One talented team



- **Partnership with The University of Texas Health Science Center (1003 faculty physicians, 665 residents).**
- **More than 4,000 Health System employees, including more than 1,000 nurses**
- **Excellent leadership**
- **Broad-based community support**

**You can't build a reputation on what you
are *going* to do.**

- Henry Ford