



Bexar County IT News

November 2011



Our First Issue



Welcome to our first issue of *Bexar County IT News*! We're happy to bring this newsletter to you each month, and hope you will find it interesting, enlightening, informative, and inspirational!

Technology will continue to be one of the primary

forces shaping the future for all County offices and departments. Technology will help the County's clients conduct business with us in faster, more efficient, and more convenient ways, and technology will help us conduct our internal business faster and more efficiently.

Technology is bits and bytes and hardware and software, but technology is also business process re-design, information accessibility, and user-friendly interfaces. Our goal is to work closely with our users, our clients, and our business partners to make sure that Bexar County is making the best use of technology that we can.

We believe that through hard work, cooperation, communication, and flexibility we can implement technology which will significantly improve and enhance the lives of the people we serve each and every day.

I hope you enjoy this inaugural issue of Bexar County IT News, and all subsequent issues as well. If you have a question, a comment, or a request for the newsletter please send us an e-mail to: itnews@bexar.org or call us at (210) 335-0204.

– Cathy Maras
Chief Information Officer

Now Online! Employee Self-Service @ Home

Attention all employees! Now you can access your employee information at home via the Employee Self-Service (ESS) Portal on the Bexar County website.

You can check your emergency contact information, you can view and print copies of your pay stubs going back to 2004, and you can review your Federal W-2 withholdings.

You can check your leave balances, you can review your employee benefits, you can look at the employee newsletter, *County Connection*.

To get to your information from home, type in <https://ess.chris2.bexar.org/irj>.

If you don't know your ESS userid and password, please contact the BCIT CHRIS Help Desk at (210) 335-2474, or send an e-mail to CHRISHelp@bexar.org.

For ESS training, check the Bexar County intranet site for our monthly ESS Lab that we offer. We can also provide on-site training for groups of 10 or more employees.

Now Online! County Park Reservations

<http://parks.bexar.org/parksreservation/>

On October 1st, the new online Bexar County Parks Reservation System was made available to the public. The eServices Division within BCIT teamed up with Bexar County Facilities Department to provide a streamlined way to view, reserve and pay for Bexar County parks facilities and amenities online.



BCIT eServices Division



BCIT eServices Division: (Back Row/Left to Right) Salvador Martinez, Eric Lomeli, Todd Alvis, Jerry Cantu. (Front Row/Left to Right) Richard Rodriguez, Jorge Saucedo, Vanessa Mayorga, David Ziff. (Not Pictured: Regina Pickard, Eric Koehler, Maria Evans)

The eServices Division within BCIT consists of the Geographic Information Systems (GIS), Web, and Technology Training groups. Todd Alvis is the eServices Manager.

GIS integrates hardware, software, and data for capturing, analyzing, and displaying all forms of geographically referenced information. **WEB** designs and develops websites and applications for internal and external consumption. **TRAINING** provides stand-up training, online training, and user manuals for County enterprise applications such as JJIS, Kovis/File 360, USLG/RACF, and more. *If you have any questions or eService projects you would like to discuss, please contact us at 335-0200.*

Now Online! Crime Lab System

On November 1st, the Bexar County Crime Lab switched on their new enterprise application, Forensic Advantage. The Forensic Advantage product will provide the Crime Lab with a case management system that will allow complete processing and analysis of crime evidence. A few of the interesting features are it will allow

the lab to move closer to becoming a paperless office, it will allow partners to pre-log evidence submission data before arriving, expedite the evidence receiving and submission process, and provide customized worksheets for each section of the Lab.

The Forensic Advantage LIMS (Laboratory Information Management System) replaces the current system with these and several other improvements.