



**BEXAR COUNTY
DEPARTMENT OF
COMMUNITY RESOURCES**

Household Crisis Program: Provides utility assistance to households experiencing extraordinary high bills due to extreme weather conditions or fuel supply shortages. Assistance under this program is limited to the following conditions:

- During the summer season, Household Crisis Program will activate when temperatures reach 100 degrees Fahrenheit or higher for at least three (3) days with a utility billing cycle;
- During the winter season, Household Crisis Program will be implemented when night-time temperatures fall 40 degrees or below for at least three (3) nights within a utility billing cycle; extreme weather conditions exist and in the event that either the Bexar County Judge or City of San Antonio's Mayor issues a notice of business closure due to poor weather conditions;
- Households experiencing an energy-related emergency who are financially unable to meet their basic household expenses, particularly the elderly, the disabled, households with children five (5) years of age or younger, or households with a high energy burden.

Utility Assistance Program: Provides utility assistance to low-income households to reduce their home energy costs. Households that include at least one member that is elderly, disabled, child 5 years or younger or with high energy burden may qualify for up to 8-months of utility assistance. Household not containing at least one priority group household member and are income eligible may qualify for up to 6-months of utility assistance. Proof of disability must be a Social Security Disability Award Letter or Veteran's Disability Award Letter. Physician's letters are not accepted.

Residential Energy Assistance Partnership, Inc. Program (R.E.A.P.): Provides utility assistance to CPS Energy ratepayers residing outside the City of San Antonio who are elderly, disabled, households with children 16 years of age or younger and or enrolled in the Critical Care Program with CPS Energy experiencing a financial hardship.

**Assistance is not guaranteed under the programs listed above
All programs are not considered an entitlement
Funding is limited**

Please note: The Heating and Cooling Program is no longer in existence. If you require assistance with the replacement, repair or retrofit of inefficient appliances, you may call AACOG Weatherization Department at (210) 362-5200 for information.



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**2013 INCOME GUIDELINES
125% of Federal Poverty Income Level**

Household Size	Gross Monthly Income
1	\$1,196.88
2	\$1,615.63
3	\$2,034.38
4	\$2,453.13
5	\$2,871.88
6	\$3,290.63
7	\$3,709.38
8	\$4,128.13