



Esri 2012 Special Achievement in GIS Award!



Bexar County's Information Technology eServices Division Receives Special Achievement Award for Exceptional Application of Geospatial Technology

Bexar County's Information Technology eServices Division received a Special Achievement in GIS (SAG) Award at the Esri International User Conference (Esri UC) in San Diego, California held July 25, 2012. This award acknowledges vision, leadership, hard work, and innovative use of Geographic Information System (GIS) technology.

BCIT's GIS Group uses Esri ArcGIS technology to provide GIS services and information for better decision making and engagement to county offices and departments, elected officials, and constituents. Besides countless reference maps, reports and analyses provided to

County staff, elected official and regional partners, the GIS Group has designed and developed a series of GIS Web Applications that are available to the public, such as My Bexar Community Dashboard (provides community information on political and civic jurisdictions), County Clerk Foreclosures (provides detailed monthly information on mortgage and tax foreclosed properties), and Bexar County Mapping - BCMAP (provides web and mobile device information). Many other GIS web mapping applications are available to the public at map.bexar.org

The County of Bexar is the first Texas County to receive this honor. One-tenth of 1-percent of all Esri user organizations from around the world were honored at the Esri UC from industries including agriculture, cartography, climate change, defense and intelligence, economic development, education, health and human services, telecommunications, utilities and federal, state and local government.

"Each year, the SAG Awards highlight extraordinary achievements and efforts to improve our world," said Esri president Jack Dangermond. "At Esri, we are always deeply impressed with the innovation of our users. This recognition is well deserved for how they've applied geospatial technology to address the needs of their industries and communities. They are defining GIS best practices."

It's All Under Control – Data Control

Who controls the data gathered and stored on the Bexar County mainframe computer? If you want a copy of a report/process job, who do you call? If you want to schedule a new process job, who can help? If you have business with the Bexar County Information Technology Department (from a Bexar County employee to outside vendor), who is your initial contact when you walk into the Bexar County Annex? The answer: “Data Control”!

All the data that is captured by the mainframe has to be recorded, catalogued, stored and/or distributed. The Data Control team handles the production, scheduling and quality control of computer processing jobs off the mainframe. Their responsibilities include the following:

- Archive and retrieve production reports for end users and programmers
- Classify, catalogue, store, maintain and retire magnetic media according to County directives
- Clean and repair magnetic media storage devices
- Transport magnetic media to and from off-site storage areas
- Produce periodic statistical reports on job production
- Schedule and expedite print shop orders and special request run jobs

BCIT – Who We Are

Bexar County Information Technology (BCIT) is the provider of information and communication technology for all Bexar County offices and departments. The County Chief Information Officer, Catherine Maras, reports

Below are the members of the Data Control team and some of the specific functions they each perform.

Esther Valdez - Data Control Supervisor: has been with Information Technology for 23 years. She maintains the Report Management and Production Scheduling software.

Ofelia Cruz - Media Librarian: has been with Information Technology for 14 years. She ensures there is enough media for the mainframe and server backups. Ofelia also prepares control cards for weekly job processing and assists users as well as applications staff.

Gloria Martinez - Data Control Clerk: Gloria has been with Information Technology for 23 years and ensures that the users get their reports. Gloria also assists users, as well as applications staff, with special requests and performs quality control checks on output.

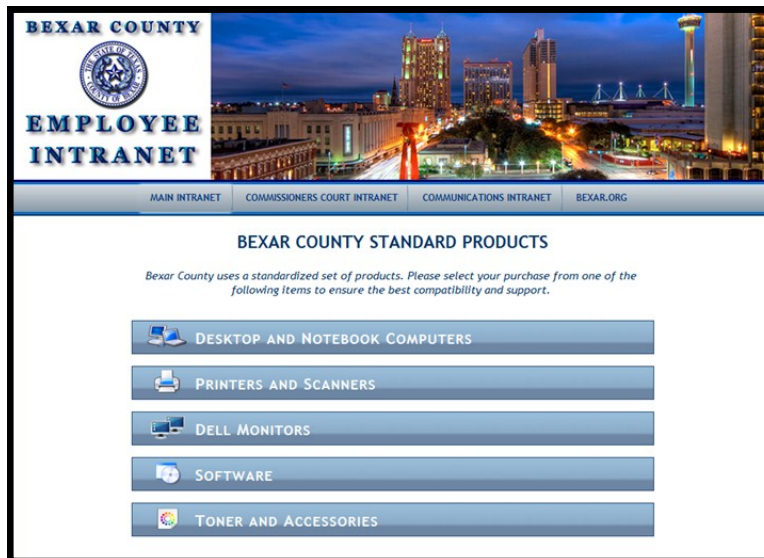


directly to the County Manager. The staff is comprised of a diverse, well-trained and highly skilled workforce dedicated to the vision of supporting the mission of Bexar County with high quality, innovative, and cost effective in-

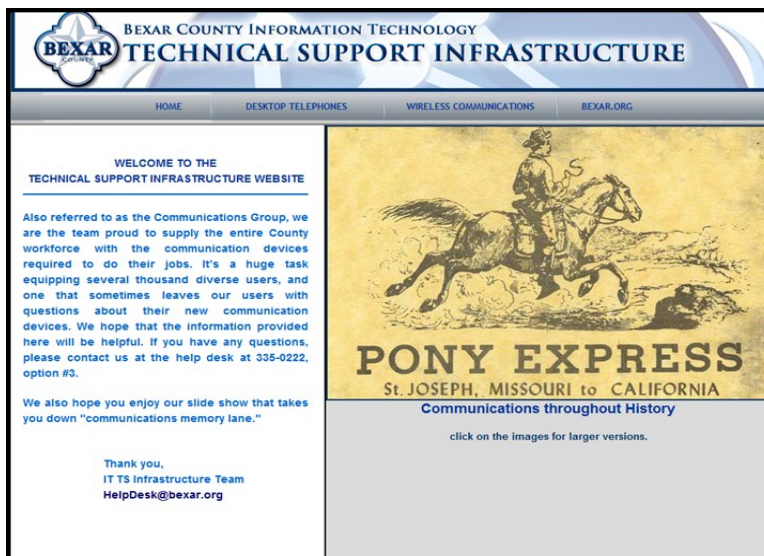
Bexar County Standard Products

BCIT often get requests from departments and offices who want to purchase or upgrade their equipment and software. Bexar County uses a standardized set of products which have been selected based on the County's performance needs and compatibility with all applications.

If you are looking to purchase new equipment for your department please visit <http://intra/products.html> where you will find a list of Desktop and Notebook Computers; Printers and Scanners; Monitors; Software and Accessories, along with specifications and pricing.



If you are looking for information regarding desktop telephones and wireless communications, please visit <http://bcit-priv-web1/com/index.html>



BCIT – Who We Are

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formation and communication technology solutions.

The Applications Development Division analyzes, designs, tests, installs, and maintains the numerous computer applications that support Bexar County business functions. These applications exist on both mainframe and PC. They also provide technical business analysis services for all County offices and departments.

The County Integrated Justice System Division (CIJS) is responsible for documenting and analyzing the business requirements for the County's criminal justice functions; for acquiring or developing an integrated technology solution to meet the requirements; and for testing, training, and implementing the system.

The Enterprise Resource Planning (ERP) Division is responsible for developing, implementing, and providing support for all systems that integrate internal and external management information from across the county.

The Enterprise Data Center (EDC) works behind the scenes to keep the County's mainframe computers operating at peak efficiency 24 hours a day, seven days a week. They are responsible for countywide report production and large-scale printing jobs such as County Property Tax statements. EDC's Database Analysts are also responsible for creating, maintaining, and programming the County's databases

To best serve our County government customers in providing service to County citizenry, BCIT is divided into six divisions:

The eServices & Innovation Technology Division provides numerous web-based Constituent and County staff services. These services are provided by the Geographic Information System Division (GIS), who works with County departments and various Community partners to plan, develop and share GIS services and projects. They help County offices and departments develop their own GIS usage capabilities through training and consultation. eServices are provided by the Web Group, which is responsible for creating and maintaining web-based applications as well as the County's Internet and employee Intranets. They also provide the County's Technology Trainers who are responsible for providing daily technology training to meet the varied needs of the County's 4,500+ employees.

The Technical Support Division provides responsive customer service for all aspects of technical support for Bexar County systems customers. They provide service, security and operation on all County owned networks, servers, PCs and printers. They coordinate all telephone and radio communications for the County and provide expertise and support for video teleconferencing countywide. They also staff the County's IT Help Desk with LAN Technicians, Communications Technicians, Asset Control and Workstation Repair Technicians.