

# **Bexar County IT News**

December 2011



## 5 Digit Dialing Begins Sunday, December 18th



Five-digit dialing for County employee phone extensions is coming this month to County offices with a 335 prefix.

4-Digit Dialing 335-0222 uses extension 0222

5-Digit Dialing 335-0222 uses extension 50222

Why is Bexar County transitioning to 5-Digit Dialing? As Bexar County has grown over the years, the 335 prefix has become saturated.

How does this affect me? Employees and offices on the 335 prefix will add a "5" in front of their extension.

### An Example:

4-Digit Dialing Both 335-0222 and 631-0222 would have the same extension 0222

5-Digit Dialing 335-0222 will have extension 50222; 631-0222 will have extension 10222

#### Speed Dials

Any buttons on your desktop telephone that are programmed as speed dials will have to be reprogrammed with the new extension.

## **Programming Speed Dials**

- 1. Dial \*0#
- 2. Select the button you want to program
- 3. Dial the desired telephone number
- 4. Press the previously selected button again
- 5. Listen for the 3 confirmation beeps

#### Directories

Directories, On-Call Lists, and Contact Information will have to be updated.

Implementation is scheduled for <u>Sunday</u>, <u>December 18</u>, <u>2011</u>. If you have questions or need assistance, please contact the BCIT Helpdesk at 335-0222, press option #3. (Starting December 18, you'll dial 50222, then press option #3)

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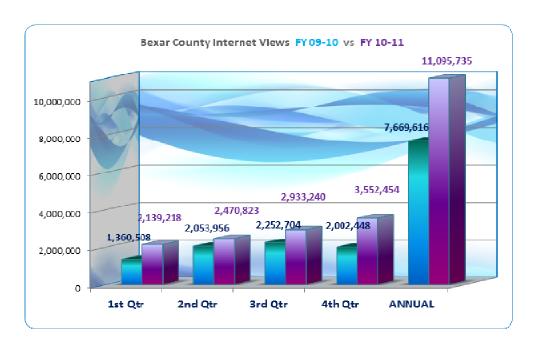
# Bexar.org Website Hits New Traffic Milestone

For the first time ever, we have surpassed 3 million views in a calendar quarter. The milestone was reached in the quarter ending September 30, 2011 when over 3.5 million page "hits" were recorded.

Traffic was up an astounding 77% over the same period last year, and for the entire year FY 2010-11, website traffic increased by 45%, with an additional

3.4 million page "hits".

As Bexar County offices and departments make more information and more services available to citizens and the public, we expect these numbers to continue their upward trend. "Get Online, Not Inline" is our motto, and people are responding.



## **Now Online! District Court Dockets**

Criminal and Civil dockets can now be viewed online via the Bexar County web site! There is a link off of the Bexar County main page which takes you to the page you see at the right. From here, you can view today's dockets for Criminal District Courts and Civil District Courts, and you can view the next two days for Criminal District Courts. We are continuing to work with the District Clerk's Office to make searchable dockets.

We are also working with the County Clerk's Office for similar services, and will provide future updates.



Have a comment or question? Contact us: ITNews@bexar.org or (210) 335-0204 <<<

# **County Integrated Justice System**

The County Integrated Justice System (CIJS) project took a big step forward on December 6th when Commissioners Court approved a contract with American Cadastre (AMCAD) for the purchase of AMCAD's suite of Integrated Justice software.

Also included in the \$18.9 million contract are consulting and development services, training and implementation services, and support services.

Cathy Maras, Chief Information Officer, explained that the CIJS project is more than just new software, that the project is about "transforming Bexar County" and the operations of the justice system for the next 10-20 years.

The Commissioners Court also approved a project charter resolution, which directs David Smith, County Manager, to ensure that the new system is implemented in a way which follows national best practices whenever possible.

The project charter resolution also asks for the support and cooperation of all County Offices and Departments to work in a spirit of innovation to ensure that the funds dedicated for this project provide maximum value to County citizens.

The Bexar County Information Technology Department met with Elected Officials and Department Heads in a series of Kickoff Sessions to review the project status prior to this important step. The project goals and benefits were reviewed, as well as the need to have the County's best people doing their best work to ensure the project's success.

The total CIJS project consists of 15 major modules and will ultimately replace the mainframe justice system which has been in use at the County since the 1980s, including everything from Magistration and Pre-Trial Services, to District Attorney and e-Discovery, to District and County Courts, to County Clerk and District Clerk, Jail Operations, and Juvenile Operations, to name a few.

The CIJS project will benefit from the work done under a previous contract with AMCAD for the Justice of the Peace Courts, where many valuable lessons have been learned and where the final implementation pieces will be in place during the first quarter of 2012.

**Bexar County IT News** will continue to provide coverage and updates of the CIJS project during its scheduled 60 month implementation.

# **BCIT** at The Employee Health Fair

You may have noticed that BCIT had two tables at this year's Employee Health Fair, held at the AT&T Community Centre at San Fernando on Nov. 4th.

The County Human Resources Information System (CHRIS) team showed employees how to log in to the Employee Self-Service Portal using a regular internet connection like the one many people have at home. They also demonstrated some of the things you can do inside the ESS portal, such as print old

pay stubs, check what benefits you're signed up for, see the current (and previous) versions of the *County Connection* newsletter and *Bexar County IT News* newsletter, check your leave balances, change emergency contacts, request a W-2 reprint, and more.

New to the Health Fair this year, the Geographical Information Systems (GIS) team showed employees

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## **GIS Mapping Tool for Business and Other Data**

Bexar County's Geographical Information System (GIS) is a set of technologies which provide visual representation of location-based data. It can help people to visualize information and how it relates to geographical location.

For example, you might have a map that shows which zip codes have the highest use for public assistance services. If you map on top of that the availability of public transportation, you may find that there is a disconnect between the location of people who need public assistance, and people who have access to public transportation.

There are many other examples, and Bexar County's GIS system has tools to let you do your own location -based data mapping and comparisons.

One of these tools is the GIS Business Analyst Mapping Application, and can be found on the public Bexar County website at <a href="http://map.bexar.org/ba">http://map.bexar.org/ba</a>.

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how location-based data sets can be shown in a mapping/graphical format. These mapping and data analysis tools are being used by County departments such as the Sheriff's Office, Economic Development, Public Works, and others.

There are also GIS applications for the general public such as the MyCommunity Dashboard, which lets people see who their Federal, State, and Local elected representatives are, and how to contact them.

GIS also supports the new online Bexar County Parks Reservations system, which was shown to employees at the Health Fair.

Both the CHRIS and GIS products were warmly received, and we will continue our education and outreach activities at future County events.

One "cool tool" inside the BA Mapping Application is the **Market Analysis and Reporting Tool**. This tool is an easy-to-use software "wizard" which allows anyone to build maps and location-based analytics using one or more of the pre-defined data sets.

Specifically, you can select from detailed demographic and business information for specific locations (addresses) and areas (customized) in Bexar County. You can create ring or drive time analyses on-the-fly and obtain statistical reports on demographics, consumer spending, business data and more.

It's easy, fun, and informative—so check it out online and make your own Business Analysis data mashups.

Need help? There's an online tutorial within the application to help get you started, or contact the Bexar County GIS group: GISdivision@bexar.org.



# Happy Holidays And Best Wishes For a Prosperous New Year!