



## Albert Uresti, MPA Office of the Tax Assessor - Collector

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### **No More Standing in Line at the Tax Office!**

San Antonio, Texas – Bexar County Tax Assessor-Collector, **Albert Uresti**, continues to move the Tax Office forward by continuing to improve customer service and eliminating the need to stand in line at the Tax Office.

“We are proud to announce that we have now installed seating and queuing systems at all our Tax Office locations. These improvements will increase efficiency by giving customers a number that directs them to the correct service window, and just as importantly, will eliminate the need to stand in line,” said Albert Uresti.

“The new queuing systems, which has been installed at the downtown office for several months now, has proven to be especially helpful for our Senior Citizens and Disabled Citizens, as well as parents with their children, by eliminating the need to stand in line and providing seating,” said Uresti.

The improvements to the service received by our Citizens, especially the reduced wait times, have been applauded by the community. “Our queuing systems will further enhance our efforts to provide our taxpayers the best service possible, while remaining mindful that our mission remains the same, *“To Help Keep Families in their Homes”*, with an emphasis on helping our Senior Citizens, our Disabled, our Veterans, and ultimately our Children,” said Uresti.

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